



Brink's U.S.

A Division of Brink's, Incorporated
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Coppell, Texas 75019

Service Update: Customer Portal Temporarily Unavailable

Dear Valued Customer,

The customer portal is currently unavailable due to a global Microsoft issue. As a result, customers will not be able to access applications within the portal, including **Deposits, Orders, Reports, and Track and Trace**.

For **DRS customers**, Orders and Deposits remain accessible through the **mobile application** until full services are restored.

Our team is actively working with Microsoft to resolve this issue as quickly as possible. We appreciate your patience and understanding during this time. If you have any urgent needs or questions, please contact 877-5BRINKS (877-527-4657).

Thank you for your continued partnership.

Sincerely,

Brink's Team